

**Do you need support understanding your child's condition and individual needs?**

**Do you need help understanding and accessing services available to you and your child?**

**Would you appreciate some practical or emotional support from a caring and experienced professional?**

**Newlife Foundation offers free access to a confidential helpline manned by caring, knowledgeable and qualified Nurses with specialist health and social care experience.**

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In addition to [Newlife's Equipment Services](#), our specialist Nurses are available through our free professional and confidential helpline to provide holistic, impartial and non-judgemental support and useful information about:

- Specific conditions and individual needs;
- Rights and benefits;
- Appropriate local and national services;
- Accessing care services provided by local health and social care professionals.

Newlife's helpline (0800 902 0095 – free from UK landlines and mobiles) has nearly 25 years of experience in providing practical support to address complex needs of children with disabilities and terminal illnesses, and sincere emotional support for the whole family.

No question is too big or too small, no matter is too complex or sensitive, no family will be left unsupported by the Newlife's Nurses.

The **helpline** can be accessed Mon-Fri 9.30am-5pm, or until 7pm on Wednesdays. Alternatively, you can email [nurse@newlifecharity.co.uk](mailto:nurse@newlifecharity.co.uk) or connect with a Nurse via **Live Chat** at [www.newlifecharity.co.uk](http://www.newlifecharity.co.uk) or social media networks.

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